



MEMBERSHIP SIGNUP FAQ

Welcome to Catalan Soccer! For all things signup related please read our frequently asked questions below. Should you have any further queries, simply give us a call on 07378342588 or email us at memberships@catalansoccer.com

- **How much is it per lesson and what's included?**

The average cost over a year equates to around £10-£10.80 per week. Memberships fees include:

- ✓ Our hourly coaching classes
- ✓ Discount on Nike training wear
- ✓ Priority booking on holiday camps
- ✓ Subscription to our Catalan Parents APP
- ✓ Collectible Match-Attax style Cards
- ✓ Ultimate Team & Skills Wallchart and much more!

- **Why is the price higher than other footballs schools?**

Catalan Soccer is critically acclaimed as the best football school in the country. We

invest in the very best resources, systems, personnel, and equipment to bring you and your child the ultimate football and membership experience!

We have a team of 7 full-time professional coaches, dedicated membership support 9.30am-3.30pm, downloadable Parent membership APP, Free 'Match-Attax' Style cards, 2 highly trained professional coaches per group delivering average teaching ratios 5/6-1.

We are based at the best facility in the UK, Goals Leeds, using their state-of-the-art artificial pitches and luxury clubhouse. We also provide Premium Sticker, Medal & Certification schemes and give parents access to exclusive, members-only home training videos via our WhatsApp Parent groups and globally renowned YouTube channel.

- **How long do we have to commit for?**

Catalan require parents to commit to a full school term so that we can effectively resource the coaching programme. The full-term model allows for the following benefits & investments:

- ✓ Our pitches, personnel, and prizes for each training period.
- ✓ Session quality through the unlocking of medium, long-term planning.
- ✓ Longer commitment from parents also brings more continuity and stability to the groups with fewer changes and disruption to groups occurring throughout the school year.

- **Do you do half-term bookings?**

We offer half-term introductory periods to children aged 4. This is to cater specifically for parents may wish to see evidence of their child settling in before they commit to a full term. Once children have gone through their integration period, all parents would move onto the full-term plan. Parents that have two children in the coaching programme, or players that do 2 or more classes per week, would still be required to commit to the full term, but may request to split their billing into two payment collections.

- **Do you offer trial sessions?**

Due to high demand, we do not offer one-off trial classes. We recommend that undecided parents come to the facility to watch classes and get a feel for the exceptional teaching, friendly culture amongst the children and fantastic community atmosphere.

- **How do I know my child will like it? What if they do not?**

Catalan classes are the most uplifting and educational classes anywhere in the UK.

When registering your child, we take extra care to find the right class for them based on age, ability, experience, confidence, and physical development. We have a broad schedule of classes for all abilities and motivations. We work with parents to integrate and support children through any anxiety or confidence issues which may understandably surface in the first few weeks.

Check out our **100's of 5-star reviews** online and social media. Our careful approach to recruitment maximises the chances that your child will enjoy their class. Some children take a few weeks to settle into a new environment and therefore we ask that parents give their child the opportunity to settle in and build trusting relationships before withdrawing their child from the classes.

- **Do I have to buy a Catalan training kit?**

The short answer is no! Although we encourage parents to get a Catalan kit you are not obligated to buy one. The only required training wear is a pair of Red and Yellow Odd Socks (£8 - wear Red on the Right foot). We have introductory offers on kits and offer considerable discounts on our Nike Pro and Tots kits if purchased at the time of signup, but they can also be purchased for a regular members price later.

- **If I miss classes do, they roll over or get credited?**

Due to unrecoverable running costs, we do not offer rollover credits for missed classes. Typical with block booking activities, the high costs of running the sessions (pitches, insurance, resourcing) are incurred whether children attend or not.

- **Do I Have to sign up to Direct Debit?**

Yes. We operate an auto-renewal process via Direct Debit, which has an opt-out deadline for parents should they wish to discontinue their membership for the next term. Our Direct debits collect every half-term or full term depending on the tariff agreed on signup. We do not offer a manual collection process, and parents must have a Direct Debit mandate against their account to retain their child's place.

Should a Direct Debit be cancelled, we take this as an intention that your child's space is no longer wanted for next term.

Contact Details:

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