



Camp Cancellation Policy

Catalan Soccer reserve the right to enforce our cancellation policy for all bookings submitted through our website contact form and booking portal. We cannot be held accountable for last-minute changes in circumstances or child illness. Unfortunately, if we were to make an allowance for illness and injuries that would become the “go-to” excuse for parents wishing to cancel disingenuously.

Why we have a cancellation policy

Our cancellation policy is in place to deter parents from overbooking and stockpiling camp days that are not needed, also to protect our business interest and the associated costs of pitch bookings, player prizes and staffing costs.

We aim to encourage early communication from customers in the event of illness, scheduling conflicts and any other reason for absence.

Our charges

Notice		Charge
>24 Hours	Cancel by 10am the day prior to your booking	£0.00
<24 Hours	Cancel with less than 24 hours notice	£5.00
DTU	Don't Turn Up for your booking incurs full amount	£17.50